



HotSpring[®]
South West and Wales

Returns Note

Please enclose this with your return so we can identify your parcel & arrange a refund or exchange.

Full Name	
Address (including postcode)	
Contact Number	
Email Address	
Order Number	
Reason for return	<input type="checkbox"/> Faulty <input type="checkbox"/> Damaged <input type="checkbox"/> Unwanted We will only refund or exchange unwanted goods if returned within 14 days of receipt in a saleable condition and in undamaged original packaging.
If faulty or damaged please state details of fault/damage	
Action required	<input type="checkbox"/> Refund <input type="checkbox"/> Exchange
Any other comments	

Please note if unwanted goods are returned damaged, or without original packaging intact then a refund or exchange will not be possible.